

Access Statement for



Introduction

Stockley Farm Park is a working organic farm of dairy, arable and vegetable production. We are committed to providing a high quality 'hands on' fun day and learning experience for all ages and abilities. Our on-going programme of investment and development ensures our facilities continue to improve making Stockley Farm accessible to all.

- Large variety of animals to hold, feed and touch.
- Indoor play area including large sandpit.
- Willow Barn Tearoom with seating for 80.
- Large indoor picnic area to seat 100.
- Large outdoor playarea.
- Woodland nature trail.
- Mini diggers and crazy 'Sock It & Sink' golf.
- Pedal tractor track.
- Farm tractor and trailer ride down to farm complete with wheelchair ramp.
- Daily activities every half an hour.
- Gift shop selling gifts, souvenirs and fresh produce.

Our staff are friendly, welcoming, motivated and highly trained to ensure that each visitors experience at Stockley Farm is a special and memorable one.

Pre-Arrival

- A clearly worded leaflet is available describing the main facilities, attractions, directions, opening times and prices. The leaflet includes our contact number, email and web site addresses. The leaflet is widely distributed to other tourist venues, hotels, guest houses etc

and Tourist Information Centres.

- Special leaflets are also produced covering educational visits, birthday parties, Christmas and other special events, this information can also be found on our website www.stockleyfarm.co.uk
- Stockley Farm Park is accessible by car. We are located on the Arley Estate, approximately 5 miles from junction 19 of the M6. Arley Hall and gardens is clearly signed with brown tourist signs and Stockley Farm Park is clearly signed with yellow AA signs.
- For satellite navigation systems our post code is CW9 6LZ.
- There is no bus service direct to Stockley Farm Park.
- The nearest railway stations are in Knutsford and Northwich.
- Accessible Taxi services are located in Knutsford and Northwich (5 miles).

Arrival & Car Parking Facilities

- Car Parking is free
- The admission charges for Stockley Farm Park 2012 are as follows:
 - Adults (16 years plus) £8.75
 - Children (2 years plus) £7.75
 - Concessions £7.75
 - Children aged under 2 £1.25
- Special Needs Children and Adults with one to one carer normal admission, carer admitted free of charge
- Special rates are available for group visits of ten or more. Please enquire prior to arrival. Special rates are only available if pre booked.
- The main car park has facilities for 500 cars plus a further 6 designated disabled spaces on a hard standing. The car park is lit.
- Joint car parking facilities with Arley Hall and Gardens are available in the event of wet weather.
- Vehicles can be parked to allow rear access and there are no dropped kerbs.
- Access to the main entrance is on grass and then tarmac to the admissions kiosk (tarmac from the designated disabled parking area).
- On arrival at the farm all walkways are concrete or tarmac.
- The car park is staffed with a parking attendant.

Main Entrance & Ticketing Area

- Stockley Farm Park is open every weekend, bank holiday and every day during holiday times:
11th February-31st October 2012, opening hours 11am - 5pm.
Wednesday afternoons until the 14th July, opening hours 1pm - 5pm.
The farm is also open at weekends in December, opening times 11am - 4pm. Stockley Farm closes for Christmas on 23rd December 2012.
- There are no steps and access to the admissions kiosk is by double doors or through a window area allowing easy wheelchair access.

Public Areas - Hall, Stairs, Landing, Corridors etc

- All areas are on ground floor with no steps to negotiate allowing easy wheelchair access.
- Access to all areas is by concrete/tarmac paths with wide aisles.
- Concrete paths lead to the indoor play area, pedal tractor track and all animal buildings. Mown grass leads to the outdoor playarea.

Public Areas - Sitting room, lounges, lobbies etc

- Seating is available in the tearoom, indoor play/picnic area, lawn and outdoor play area. Numerous benches and picnic benches are available through the site.

Public WCs

- There is one main toilet block with 9 ladies toilets, two gents toilets plus urinals and a disabled toilet. Additional toilets are currently under construction in the tearoom. Additional toilets are hired during busy periods.
- Baby changing is located within the disabled toilet and an additional baby change is to be installed in the tearoom toilet facilities.
- There is also a mother and baby room located next to the main toilet block.
- Handwashing facilities are located in all toilets, in a hand wash station outside the tearoom and also in the indoor play area.

- Hand sanitisers are located in the following places-exit of farm, lamb feeding shed, animal barn, horse yard.

Restaurant / Dining Room, area, Take Away & Cafe

- The tearoom and refreshment kiosk are located centrally on the site. There are no steps to negotiate to either area.
- The furniture is all moveable and is of sturdy wood construction.
- Food in the tearoom is ordered at the counter and served at the till or brought to the table.
- Refreshments and ice creams from the kiosk are takeaway only.
- High chairs are available in the Tearoom.
- We are able to cater for visitors with special dietary requirements- vegetarian, vegans, gluten free and dairy intolerance.
- PLEASE ENSURE WE ARE AWARE OF ANY SPECIAL REQUIREMENTS PRIOR TO ORDERING YOUR FOOD.
- There are separate picnic areas with ample sitting both indoor and outdoor.

Shop

- A wide selection of gifts and souvenirs are available to purchase as well as fresh organic produce.
- All items are clearly priced with many items are at low level.
- We are happy to provide assistance if required.

Outdoor Facilities

- The outdoor adventure playground has a selection of play equipment including large Wendy house and sand pits.
- All play equipment has safety surfacing where required and daily safety checks are made and recorded. Equipment is maintained to the current European Standard.
- Access is by level mown grass.
- Indoor play facilities have easy access and doorways are wide.
- Some elements within the indoor play area are on ground floor and easily accessible, others are more challenging and require climbing onto or into, for example giant inflatable.

Conference & Meeting Rooms, Banqueting

- Are available. Please telephone for details.

Additional Information

- The majority of our animals are under cover in our large animal barn with easy access and wide aisles.
- Activities take place regardless of the weather and we have wet weather contingency plans.
- Bottle feeding of the baby lambs and goats takes place at 1pm and 3pm and is fully accessible.
- We do offer one to one activities for visitors with disabilities if requested in advance.
- There is a no smoking policy at Stockley Farm, smoking is strictly prohibited within any of the buildings or on the farm.
- Dogs are welcome as long as they remain on a lead and are supervised at all times.
- First Aid facilities are located at the admissions kiosk, tearoom, farm office and animal barn.
- Visitors can contact any member of staff and assistance will be arranged immediately.
- Trained First Aiders are always on site.

Address: Stockley Farm Park, Stockley Farm, Arley, Nr Northwich.
Cheshire. CW9 6LZ.

Telephone: 01565 777323

Fax: 01565 777380

Email: enquiries@stockleyfarm.co.uk

Website: www.stockleyfarm.co.uk

Grid reference: SJ68 4813

Local public transport numbers: National Rail-08457 484950

Future Plans

- Stockley Farm Park continues to invest and develop the facilities at the farm making it accessible to all.

If you have any comments please contact John Walton or Jill Walton.

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01565777323 or email enquiries@stockleyfarm.co.uk