



Access Statement

Introduction

Stockley Farm Park is a working organic dairy and arable farm. We are committed to providing a 'hands on' education learning experiences and fun for all ages and abilities. This is recognised through a number of recent awards in both the public and agricultural sector.

Our on-going programme of investment, development and diversification ensures our facilities continue to improve, making Stockley Farm Park accessible to all.

Staff are friendly, welcoming, motivated and highly trained to ensure that each visitor's experience at Stockley Farm Park is a special and memorable one. Staff are regularly trained in first aid and fire procedures.

Opening Times

- Stockley Farm Park is open every weekend, bank holiday and during school holiday times
- Stockley Farm Park is also open at weekends from the end of November through December for pre-booked Christmas events.
- Peak season opening times are 10am-5pm (Easter-End of Summer Holidays), Off Peak 10am-4pm (September – Easter (Christmas event priced separately)).
- The farm is closed to the public from Christmas until February half term.
- School bookings are taken throughout term time with selected Wednesday afternoons open to the public.
- All opening times and prices can be found on the website.

Public Attractions

- Half hourly activities involving 'hands on' experiences with a large variety of animals including bottle feeding*, pony grooming, Bird of Prey displays and sheep racing*.
- Indoor play area, including large sandpit/soft play area and bouncy castle.
- Large outdoor play area with swings, zip line, climbing frame, sandpit and picnic tables.
- Woodland nature trail (approx. 1 ½ miles long).
- Mini diggers and pedal tractor track.
- Mini tractor and trailer ride (additional £1 charge).
- Farm tractor and trailer ride down to farm complete with wheelchair ramp.
- Gift shop selling gifts, souvenirs and refreshments.

*Seasonal

Food and Drink

The Willow Barn Tearoom

- The tearoom is located centrally on the site. There are no steps to negotiate.
- The furniture is all moveable and is of sturdy wood construction. There is seating for 80 people.
- Food in the tearoom is ordered at the counter and served at the till or brought to the table.
- High chairs are available in the Tearoom.
- We are able to cater for visitors with special dietary requirements: vegetarian, vegans, gluten free and dairy intolerance.
- Credit/Debit cards accepted for transactions over £5.00 only
- Only visitors purchasing food/drink from the tearoom may use the seating areas. No picnics permitted.

Hilary's Hut

- Serving takeaway hot food and drinks (cash only OR pre-pay by card in tearoom).

Daisy's Ice Cream Kiosk

- Selling locally sourced ice cream, hot and cold drinks (cash only OR pre-pay by card in tearoom).

Large indoor picnic area

- Seats 100.

Numerous outdoor picnic areas

Pre-Arrival Information and marketing

- A clearly worded leaflet is available describing the main facilities, attractions, directions, opening times and prices. The leaflet includes our contact number, email and web site addresses. The leaflet is widely distributed to other tourist venues, hotels, guest houses etc and Tourist Information Centres.
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- Signs and event boards detailing upcoming seasonal dates and events are placed around the farm and surrounding areas.
- Regular leaflets are also produced covering educational visits, birthday parties, Christmas and other special events, this information can also be found on our website www.stockleyfarmpark.co.uk and on our **Facebook** (stockley.farmpark), **Twitter** (@StockleyFarmPk) and **Instagram** (StockleyFarmPark) pages.
- Reviews and feedback about our visitors experiences are welcomed. We have a comments board located on-site by the tractor waiting area and encourage comments on **Tripadvisor** and our social media sites (see above).

Accessibility

Stockley Farm Park is accessible by car. We are located on the Arley Estate, approximately 5 miles from junction 19 of the M6. **Arley Hall and Gardens** is clearly signed with brown tourist signs and **Stockley Farm Park** is clearly signed with yellow AA signs.

- For satellite navigation systems our post code is CW9 6LZ.
- There is no bus service direct to Stockley Farm Park.
- The nearest railway stations are in Knutsford and Northwich.
- Accessible Taxi services are located in Knutsford and Northwich (5 miles).

Arrival & Car Parking Facilities

The admission charges for Stockley Farm Park 2016 are as follows:

Ticket	Peak (Easter – end of summer)	Off Peak (Sept until Easter)
Adult	£9.20	£8.95
Child/Concession	£8.20	£7.95
Under 2	£1.75	£1.50
Family (2+2)	£33.00	£32.00
1-1 Carer	Free	Free
Annual Memberships		
Adult	£33.00	
Child	£28.00	
Under 2	£13.00	
Family	£109.00	

- Tickets can be purchased on the gate at full price with a card or cash, or online at a 10% discount via the website. These must be booked 12hrs in advance.
- Annual memberships offer free admission during normal public hours, 10% discount in the Tearoom and Gift shop, 10% discount of birthday parties, plus additional discounts on special events throughout the year. A renewal discount is also available and a refund of the admission fee applies when purchased onsite. Available to buy via website.
- Special rates are available for group visits of ten or more. Please enquire prior to arrival. Special rates are only available if pre-booked by phone.
- Voucher offers are in place with a number of local magazines/newspapers and websites.
- The main visitor car park has facilities for 500 cars plus a further 6 designated disabled spaces at the farm itself on a hard standing.
- The car park is lit.

- Joint car parking facilities with Arley Hall and Gardens are available in the event of wet weather.
- Vehicles can be parked to allow rear access and there are no dropped kerbs.
- Access to the main entrance is on grass and then tarmac to the admissions kiosk (tarmac from the designated disabled parking area).
- On arrival at the farm all walkways are concrete or tarmac.
- There are no steps and access to the admissions kiosk is by double doors or through a window area allowing easy wheelchair access.
- The car park is staffed with an admissions attendant plus parking attendants during busy periods.

Main Visitor Areas

Public Areas – Hall, Stairs, Landing, Corridors etc

- All areas are on ground floor with no steps to negotiate allowing easy wheelchair access. The interactive Viewing Gallery is accessible by wheelchair but has steps leading up to the viewing balcony.
- Access to all areas is by concrete/tarmac paths with wide aisles.
- Concrete paths lead to the indoor play area, pedal tractor track and all animal buildings. Mown grass leads to the outdoor play area.

Public Areas - Sitting room, lounges, lobbies etc

- Seating is available in the tearoom, indoor play/picnic area, pigsty party room, hen house activity room and on the outdoor play area. Numerous benches and picnic benches are available throughout the site.

Public WCs and Hygiene

- The main toilet block houses two ladies blocks with 12 toilets in total, and two gents blocks with 2 toilets plus urinals. It also has a disabled toilet with baby change.
- Additional toilets are hired during busy periods.
- Baby changing is located within the disabled toilet and additional baby change mats are available in the ladies toilet facilities.
- Hand washing facilities are located in all toilets and are also located outside the tearoom, at the end of the bottle feeding shed, inside the large animal shed and also in the indoor play area.

- Hygiene procedures are clearly signposted around the farm and at the car park and the public are reminded to wash hands by staff after each activity.

Shop

- A wide selection of gifts and souvenirs are available to purchase as well as condiments, drinks, ice creams/lollies and confectionary.
- All items are clearly priced with many items are at low level.
- We are happy to provide assistance if required.
- Access is through double doors on either side of the shop.

Outdoor Facilities

- The outdoor adventure playground has a selection of play equipment, a zip wire and sand pits.
- All play equipment has safety surfacing where required and daily safety checks are made and recorded. Equipment is maintained to the current European Standard.
- Access is by level mown grass.
- Indoor play facilities have easy access and doorways are wide
- Some elements within the indoor play area are on ground floor and easily accessible, others are more challenging and require climbing onto or into, for example giant inflatable.

Additional Information

- The majority of our animals are undercover in our large animal barn with easy access and wide aisles.
- Activities take place regardless of the weather and many take place undercover.
- Bottle feeding of the baby lambs and goats is fully accessible.
- We do offer one to one activities for visitors with disabilities if requested.
- There is a no smoking policy at Stockley Farm Park, smoking is strictly prohibited within any of the buildings or on the farm. A smoking area is provided with covered ashtray in the outdoor paddock area.
- Dogs are welcome as long as they remain on a lead and are supervised at all times.
- Conference & Meeting Rooms, private parties and banqueting are available. Please telephone for details.
- First Aid facilities are located at the admissions kiosk, tearoom, farm office and animal barn. All tractors carry a first aid kit.
- Visitors can contact any member of staff and assistance will be arranged immediately.
- Trained First Aiders are always on site.

Address:

Stockley Farm Park, Stockley Farm, Arley, Nr Northwich, Cheshire. CW9 6LZ.

Telephone: 01565 777323

Email: enquiries@stockleyfarm.co.uk

Website: www.stockleyfarmpark.co.uk

Grid reference: SJ68 4813

Local public transport numbers: National Rail 08457 484950

Future Plans

Stockley Farm Park continues to invest and develop the facilities at the farm making it accessible to all, including plans for a ramp to both the tractors and a basket swing.

If you have any comments please contact John Walton/Jill Walton or Sophie Green (Open Farm manager).

We welcome your feedback to help us continually improve if you have any comments please phone **01565777323** or email **enquiries@stockleyfarm.co.uk**

Created: 11th September 2015